
DEKALB COUNTY

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NEWS RELEASE

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FOR IMMEDIATE RELEASE

DEKALB LAUNCHES CodeRED EMERGENCY COMMUNICATIONS *System Will Allow County to Communicate With Citizens During Disasters*

DECATUR – CEO Ellis announced today that DeKalb County has contracted with Emergency Communications Network (ECN) to license its CodeRED high-speed notification system that will provide DeKalb County Public Safety and Emergency Management officials the ability to quickly deliver time-sensitive messages via voice, email, and text to targeted areas or the entire county during emergency situations or disasters.

William “Wiz” Miller, Public Safety Director for DeKalb County, is encouraging citizens to add their calling information to the database system to ensure that citizens are included on the calling list when an emergency situation arises in the county. “The CodeRED system gives individuals and businesses the ability to add their own phone numbers directly into the system's database. Citizens should not assume that his or her phone number is already in the system,” Miller said.

To sign up for CodeRED, individuals and businesses should log onto DeKalb County's website at www.yourdekalb.com or www.DeKalbCountyGA.GOV and follow the link to the "CodeRED Community Notification Enrollment" page. Required information includes; first and last name, street address (physical address, no P.O. boxes), city, state, zip code, and primary phone number. Additional phone numbers can be entered as well. Those without Internet access may call DeKalb County Emergency Management at 770-270-0413, Monday through Friday, (8:00 a.m. – 5:00 p.m.) to supply their information over the phone.

Businesses are encouraged to register for CodeRED, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number.

Director Miller explained, "CodeRED allows geographically based delivery, which means street addresses are required to ensure emergency notification calls are received by the proper individuals in a given situation. The system works for cell phones too, but we need to have an associated street address to provide relevant messages. CodeRED gives those who want to be included in our emergency notification system an easy and secure method for inputting information. The data collected will only be used for emergency notification purposes."

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